

HİZMETE ÖZEL

Unofficial Translation

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Subject: About Timely and Error-Free Dispatch of ELTAS Instructions

To Whom It May Concern

As it is known, withdrawal of precious metals from the Borsa İstanbul Depository Vault, deposit of precious metals in the vault and the sending of transfer instructions through Electronic Instruction System (ELTAS) have been made compulsory with the announcement number 2021/67 dated as 23/09/2021.

In the period following the announcement, it has been observed that some of our members have been careless in sending ELTAS instructions namely have not taken the necessary care in entering the refinery, serial number and other information required to be included in the instructions, and have not communicated ELTAS instructions to our Exchange in a timely manner.

In order to ensure the healthy functioning of the Vault and to ensure that the transactions can be carried out smoothly and on time, it has been deemed necessary to draw the attention of all our members to enter the ELTAS instructions with the utmost care.

As of 07/02/2023, incomplete or erroneous ELTAS instructions will not be accepted by our Stock Exchange, the priority given by our Exchange will be canceled by taking into account the operational processes and no action will be taken until the said instructions are transmitted completely and error-free. In addition, if the member who sends the erroneous instruction has a vehicle at the storage box vehicle entry area, it will be taken to the waiting place.

For your information and further action.

Yours Sincerely,